



Invitation for Feedback on the Provision of Goods or Services to People with Disabilities & Availability of Policy



We want to hear from you!

The Township will accept feedback from members of the public relating to the provision of accessible goods, services or facilities to people with disabilities.

We strive to improve accessibility for our customers with disabilities.

We welcome your feedback.

To share your comments, questions, and suggestions about the provision of goods and services to people with disabilities, complete a feedback form or request a copy of our accessibility policy.

The feedback form and policy are available at the municipal office and on the Township's Website (www.lucanbiddulph.on.ca).

Also, comments can be:

Sent by e-mail to rreymer@lucanbiddulph.on.ca

By Telephone 519-227-4491

By Fax 519-227-4998

In person, or in writing:

Township of Lucan Biddulph

270 Main Street, Lucan, ON

A response will be provided to anyone providing a complaint or comment regarding the provision of goods and services within 30 days.



270 Main Street, Lucan ON N0M 2J0
Phone: 519-227-4491 Fax: 519-227-4998

ACCESSIBILITY FEEDBACK FORM

Date: _____

Name (first, middle initial, last): _____

Name of Organization: _____

Mailing Address (address, city, province, postal code): _____

Street Address (address, city, province, postal code): _____

Home Phone (including area code): _____

Work Phone (including area code): _____

Email (if available): _____

1. Can a representative from the municipal office contact you to discuss this matter? This matter will be forwarded to the appropriate Department Head.

Yes

No

2. Are you a resident of the Township of Lucan Biddulph?

Yes

No

3. Are you or a family member a person with a disability?

Yes

No

4. Which of the following items do you wish to discuss?

(a) A barrier which has been identified;

(b) A barrier which needs to be identified;

(c) Barriers that have been removed by the Township of Lucan Biddulph;

Accessible Municipal Services

Accessible Municipal Buildings

Lack of services/supports

Lack of information

Transit

Roads

Attitudes/awareness

Housing

Parking

Social Assistance

Other

(d) The Township of Lucan Biddulph's Accessibility Plan; and

(e) Other.

5. If you are proposing a change, please provide details (including the proposed new or revised wording, or identification of wording to be deleted, if applicable).

6. Reason(s) for Change:

For Office Use Only

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